Learn to lead and inspire

2 day Leadership & Management program



Join us for a 2 day leadership development course aimed at new and existing leaders. The course is packed with strategies, case studies and tools that provide a strong foundation on which to develop your own individual leadership style.

This program has a proven track record in supporting individuals to become more effective leaders. We identify the critical skills that can be the difference between success and failure as a leader, and provide opportunities for participants to develop these competencies over the 2 days.

Learning Outcomes

Participants will develop skills, knowledge and confidence to lead others in the role of a Team Leader, Supervisor or Manager. "The delivery of the course was engaging and interesting, great instruction, very knowledgeable and helpful... insightful to know about my management style." **SA Museum**

"The best things about this workshop was the interaction, open communication. The 2-way between facilitator and learners. It was well structured and enjoyable." *Richard Tucker - Fielders*

Leadership is not about being the best. Leadership is about making everyone else better.



Investment - \$1150 +gst

Discounts available for 10 or more participants.

Over the 2 days we will cover

What makes an excellent workplace in Australia?

Unpack a study which looks at what characteristics make for great Australian workplaces.

Work motivators

What motivates Australian workers to stay in their job or seek other opportunities?

Communication

What to do when the communication process breaks down and simple steps you can implement now to improve your communication skills.

Leadership Styles

We introduce Kurt Lewin's Leadership Styles model, Tannebaum & Schmidt's Leadership Continuum and Blake and Mouton's Managerial Grid and explore how they remain relevant in modern workplaces.

Leading vs Managing

Is there a difference? Where do you spend most of your time? When is which required?

Emotional Intelligence (EI)

Rate yourself against Daniel Goleman's five main elements of emotional intelligence and gain a better understanding of the importance of EI in leadership.

Resilience

The importance of presenting and maintaining a positive self image. Consider your own attitude anchors which help maintain the energised, positive attitude you need to be a highly effective leader.

Conflict Resolution and Difficult Conversations

Complete the Conflict / Negotiation Management Style assessment tool and discover which of the five different styles you prefer. Take this back to your team and give them the opportunity to deliver you some feedback.

Managing change

"You can't step into the same river twice". Explore John Kotter's Eight Steps of Change and how change relates closely to Kubler-Ross's Grief Curve. Understand the possible effects change may have on your team, and develop the skills to implement change more effectively.

Teams

Complete the highly functioning teams assessment tool. Rate your team against the 15 criteria and devise an action plan to address the shortfalls. Take the tool back to the workplace and continue the conversation with your team.

Explore Gallup's 12 questions that matter – the answers to which will reveal engagement levels amongst your team members. What is meant by 'humble leadership'?

Stress

What happened to the 'Age of Leisure' as predicted in 1967? Complete the Holmes-Rahe Scale (which can prove to be an eyeopener!)

For more information call (08) 8410 2627

or visit us online asctraining.com.au

Did you know?...

We also offer Certificate IV in Leadership and Management, and the Diploma of Leadership and Management. Please contact us for more information.